

From: Robert Angrisano
To: Microsoft ATR
Date: 1/2/02 10:42pm
Subject: Microsoft Settlement

I am a long-time user of Microsoft technology both at home and at work. I've never felt that Microsoft has ever done anything but helped grow the computer industry in a positive way.

Microsoft's technology allows my business to do things we never could have done without their great products and services. I've never felt I was taken advantage of or that they used their dominant position in the market to prohibit the growth of the industry. I receive more benefit today at a lower price than I ever have in 27 years of business.

Please take the handcuffs off this great American company. Stop being influenced by a small group of well-financed competitors crying foul. They had the chance to win my business, but failed to do so due to high prices and poor functionality.

We need more companies like Microsoft Corporation.

Thanks

Robert Angrisano
President,
M.A.N. Resources Inc.
www.manresources.com

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